| A. Initial Change Request Information | | | | | | | |
|--|----------------------------------|----------------------------------|----------------------------|--|--|--|--|
| A-1 (To Be Completed by the Requirements Contractor on behalf of the Requestor) | | | | | | | |
| Title: | Deterministic Patient Matching | Version: | 1.0 | | | | |
| System Release: | 5.0 | Product: | CROWNWeb | | | | |
| Requirements Baseline Date: | | CMS Program Lead: | | | | | |
| CMS Priority: | High | CMS ISG Project Manager: | Vicki Schlining | | | | |
| | | Change Request Decision | | | | | |
| | | Need By Date: | | | | | |
| XLC Lifecycle Release Phase: | | | | | | | |
| Requestor Name: | Primary: | Requirements Contractor | Edaptive Systems | | | | |
| | Secondary: | Program Lead: | Kevin Rodriguez | | | | |
| Requestor Phone #: | Primary: | Requirements Contractor | Edaptive Systems | | | | |
| | Secondary: | Project Lead: | Steve Sowden | | | | |
| Requestor Email: | Primary: | Date Requested: | | | | | |
| | Secondary: | Requirements Contractor | Name: | | | | |
| Requestor Organization: | Primary: | Point of Contact: | Phone #: | | | | |
| | Secondary: | | Email: | | | | |
| A-2 (To Be Completed by the Req | uirements Contractor) | | | | | | |
| Change Type: Documentation On | ly Change X Program Change | X Technical Change | | | | | |
| Change Reason for requirements that | t have not been baselined: | | | | | | |
| x New Functionality □Remove Functi | onality Update Functionality | | | | | | |
| Change Reason for requirements that | t have been baselined: | | | | | | |
| ☐ Clarify Requirement ☐ Incorrect Re | equirement Update to Match Co | oded Functionality Add Require | ement □ Remove Requirement | | | | |
| | | | | | | | |
| A-3 (To Be Completed by the Req | uirements Contractor) | | | | | | |
| Description of Change: Specify the item(s) being changed and provide a detailed description of the requested change. Give a detailed explanation of the reason for change (including citing the legislation or policy instigating the change if applicable). To improve Patient Near Matching algorithm by the application of a deterministic approach, utilizing Soundex methodology. | | | | | | | |
| | | | | | | | |

| A. Initial Change Request | A. Initial Change Request Information – cont. | | | | | |
|--|---|--|--|--|--|--|
| A-4 (To Be Completed by the Require | ements Co | ontractor) | | | | |
| Rough Order of Magnitude: | | Provide a rough order of magnitude (in hours) of the expected level of effort. | | | | |
| the Requirements Contractor Initial | Assessme | nt: | | | | |
| Provide a detailed impact assessment of t | he work ne | ecessary by the Requirements Contractor | | | | |
| Click here to link to User Stories* As a CROWNWeb user (EDI submitter patient details match those stored on Click here to link to Business Rules* (Links are active only when requirem | CROWN | | | | | |
| Stakeholders Impacted: | | | | | | |
| Requirements Contractor ADO | □V&V□ P | rogram ☐ Enterprise Services: ☐ Other: | | | | |
| Date ROM due to the | All stakeh | olders must provide ROMs to the Requirements Contractor by this date. | | | | |
| Requirements Contractor: | | | | | | |
| | | | | | | |
| A-5 (To Be Completed by ADO) | | 720 haura | | | | |
| Rough Order of Magnitude: | | 720 hours | | | | |

| ADO Initial Assessments | | | | | |
|--|--|--|--|--|--|
| ADO Initial Assessment: | | | | | |
| Provide supporting comments to assist with the price | pritization decision regarding the change. | | | | |
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| A-6 (To Be Completed by Infrastructure) | | | | | |
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| Rough Order of Magnitude: | | | | | |
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| Infrastructure Initial Assessment: | | | | | |
| Provide supporting comments to assist with the pric | pritization decision regarding the change. | | | | |
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| A-7 (To Be Completed by V&V) | | | | | |
| A 7 (10 be completed by vav) | 1000 | | | | |
| | 1080 | | | | |
| Rough Order of Magnitude: | | | | | |
| V&V Initial Assessment: | | | | | |
| Provide supporting comments to assist with the pric | pritization decision regarding the change. | | | | |
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| A-8 (To Be Completed by Program-specific Co | ntractors or Other Stakeholders)) | | | | |
| A-o (10 be completed by Program-specific Co | <u> </u> | | | | |
| | N/A. | | | | |
| Rough Order of Magnitude: | | | | | |

Is this a change to baselined requirement(s)? ☐ Yes x No

Initial Assessment:

| Provide supporting comments to | Provide supporting comments to assist with the prioritization decision regarding the change. | | | | | |
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| | Proceed to Requirements (To Be Completed by the Requirements Contractor) | | | | | |
| Initial Decision Date: | | | | | | |
| ☑ Approve☐ Deny | Comments: | | | | | |
| ☐ Defer to Future Release | | | | | | |
| ☐ Resubmit CR with Revisions | | | | | | |
| Revisions | | | | | | |
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| Date LOE due to the | | | | | | |
| Requirements | | | | | | |
| Contractor: | | | | | | |

| C. Actual Impact of Change (To Be Completed by the Requirements Contractor) | | | | | |
|---|--|--|--|--|--|
| | , and the first term of the fi | | | | |
| Level of Effort: | | | | | |
| Impact Analysis: | | | | | |
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| D. Actual Impact of Change (To Bo | e Completed by ADO) | | | | |
| Hours Spent Determining Level of Effort: | | | | | |
| Level of Effort: | 720 Hours | | | | |
| Level of Effort: | 720 Hours | | | | |
| Indicate if the change will impact one or | Details / Comments: | | | | |
| more of the below area(s): | | | | | |
| ☐ External Systems / Interfaces | | | | | |
| External Systems / Internaces | | | | | |
| □ Data | | | | | |
| □ Bonosto | | | | | |
| Reports | | | | | |
| ☐ Security Impact / SCA | | | | | |
| | | | | | |
| ☐ Training / Documentation | | | | | |
| ☐ Hardware / Software | | | | | |
| Hardware / Software | | | | | |
| ☐ Enterprise Architecture | | | | | |
| Performance (includes ITF consideration) | | | | | |
| ☐ Schedule | | | | | |
| ☐ Other | | | | | |
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| E. Actual Impact of Change (To Bo | e Completed by Infrastructure) | | | | |
| Hours Spent Determining Level of Effort: | | | | | |
| | | | | | |

| E. Actual Impact of Change (To Be | e Completed by Infrastructure) |
|--|--|
| Level of Effort: | 0 |
| Indicate if the change will impact one or more of the below area(s): | Details / Comments: |
| □ Performance (includes ITF consideration)□ Security Impact / SCA | |
| ☐ Hardware / Software | |
| ☐ Environment (specify all impacted environments) | |
| | |
| ☐ Schedule | |
| ☐ Other | |
| | |
| F. Actual Impact of Change (To Be | e Completed by V&V) |
| Hours Spent Determining Level of Effort: | |
| Level of Effort: | 144 hours |
| Indicate if the change will impact one or more of the below area(s): | Details / Comments: |
| ☐ Security Impact / SCA | |
| ☐ Hardware / Software | |
| ☐ Test Cases | |
| □ Data | |
| ☐ Schedule | |
| ☐ Other | |
| | |
| | |
| G. Actual Impact of Change (To Bo | e Completed by Program-specific Contractors or Other Stakeholders) |
| Hours Spent Determining Level of Effort: | |
| | |

| G. Actual Impact of Change (To Be Completed by Program-specific Contractors or Other Stakeholders) | | | | |
|--|---------------|--|--|--|
| Level of Effort: | | N/A | | |
| Indicate the impacted area(s |) below: | Details / Comments: | | |
| ☐ Specify, | | | | |
| ☐ Specify, | | | | |
| ☐ Specify, | | | | |
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| H. Final Decision to | Proceed to Re | equirements (To Be Completed by the Requirements Contractor) | | |
| Final Decision Date: | | | | |
| ☐ Approve | Comments: | | | |
| \square Deny | | | | |
| ☐ Defer to Future Release | | | | |
| ☐ Resubmit CR with Revisions | | | | |
| Revisions | | | | |
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| I. Us | I. User Stories | | | | | | | | |
|---------------------------------|-----------------|-------|--------------------------------------|---|---|---|-------------------------------|--|--|
| Serena User Story ID # | Theme | Topic | User Role | Action | Business Benefit | Acceptance Criteria | Existing Requirement #s | | |
| #01 | | | CROWNWeb User (EDI Submitter/SUI) | Be able to match on patient's first name using the standard Soundex phonetic algorithm. | If a mismatch is found on the first name (Example: Submitted: First Name = "Tracy" vs CROWNWeb: First Name = "Tracey") and the resulting standard Soundex codes match, then this will be considered an exact match. | The prerequisite rule applies (see Business Rules). With the Soundex code applied to both the CROWNWeb First Name data field and the incoming submitted First Name data field, if the resulting Soundex codes for the CROWNWeb and submitted data match, this will be considered an exact match. | | | |
| #02 | | | CROWNWeb User (EDI Submitter/SUI) | Be able to match on patient's last name using the standard Soundex phonetic algorithm. | If a mismatch is found on the last name (Example: Submitted: Last Name = "Smith" vs CROWNWeb: Last Name = "Smyth") and the resulting standard Soundex codes match, then this will be considered an | The prerequisite rule applies (see Business Rules). With the Soundex code applied to both the CROWNWeb | | | |

| I. Us | I. User Stories | | | | | | | | |
|---------------------------------|-----------------|-------|--------------------------------------|--|--|---|-------------------------------|--|--|
| Serena User Story ID # | Theme | Topic | User Role | Action | Business Benefit | Acceptance Criteria | Existing Requirement #s | | |
| | | | | | exact match. | Last Name data field and the incoming submitted Last Name data field, if the resulting Soundex codes for the CROWNWeb and submitted data match, this will be considered an exact match. | | | |
| #03 | | | CROWNWeb User (EDI Submitter/SUI) | Be able to match a patient when first and last names have been reversed. | If the mismatch is identified as being the reversal of the first and last names (Example: Submitted: First Name = "Doe", Last Name = "John" vs CROWNWeb: First Name = "John", Last Name = "Doe"), then this will be considered an exact match. | The prerequisite rule applies (see Business Rules). If the submitted First Name and Last Names are identified as having been reversed and the correctly aligned names match the CROWNWeb data, then this | | | |

| I. Us | I. User Stories | | | | | | | |
|---------------------------------|-----------------|-------|--------------------------------------|--|--|---|-------------------------------|--|
| Serena User Story ID # | Theme | Topic | User Role | Action | Business Benefit | Acceptance Criteria | Existing Requirement #s | |
| | | | | | | will be considered an exact match. | | |
| #04 | | | CROWNWeb User (EDI Submitter/SUI) | Be able to match a patient on the month and year of the DOB. | If the mismatch is identified as being the Date of Birth (Example: Submitted: Date of Birth = "06/13/1982" vs CROWNWeb: Date of Birth = "06/14/1982"), the day of birth can be ignored as long as the month and year of birth are a match. This will be considered an exact match. | The prerequisite rule applies (see Business Rules). Day of birth can be ignored and an exact match can be assumed if a match is found on month and year only. | | |
| #05 | | | CROWNWeb User (EDI Submitter/SUI) | Be able to match a patient when the first or last name is contained within the other name value. | If the mismatch is identified as the existing first or last name is contained within the Other Name, then this should be an exact match. (Example: Submitted: Last Name = "Jones Smith" vs CROWNWeb: Last Name = "Jones"). | The prerequisite rule applies (see Business Rules). Other Name is defined as the longer of the name fields when comparing submitted data against CROWNWeb data. Example: | | |

| I. U | I. User Stories | | | | | | | | |
|---------------------------------|-----------------|-------|-----------|--------|------------------|---|-------------------------------|--|--|
| Serena User Story ID # | Theme | Topic | User Role | Action | Business Benefit | Acceptance Criteria | Existing Requirement #s | | |
| | | | | | | Submitted First Name = "Gregory", CROWNWeb First Name = "Greg". Submitted First Name is considered to be the Other Name. 3. If the First/Last Name is contained within the Other Name, then this is to be considered an exact match. 4. Test can only be performed on one of the name fields. If the test is performed on the First Name field and a match found, then the Last | | | |

| I. Us | I. User Stories | | | | | | | | |
|---------------------------------|-----------------|-------|---------------------|--|---|---|-------------------------------|--|--|
| Serena User Story ID # | Theme | Topic | User Role | Action | Business Benefit | Acceptance Criteria | Existing Requirement #s | | |
| #06 | | | CROWNWeb User | Be able to match a patient | If, following the stripping of | Name cannot have the test performed on it and must be an explicit match against the incoming submitted data. 1. The prerequisite | | | |
| | | | (EDI Submitter/SUI) | after stripping special characters from the name values. | special characters, submitted and CROWNWeb patient first and last names match, then this should be considered an exact match. (Example: Submitted: Last Name = "Jones Smith" vs CROWNWeb: Last Name = "Jones-Smith"). | rule applies (see Business Rules). 2. Once special characters have been stripped from both the CROWNWeb and the incoming submitted data fields, if there is a match, then this is to be considered an exact match. 3. Special characters include spaces, periods, | | | |

| I. User Stories | | | | | | | | | |
|---------------------------------|-------|-------|-----------|--------|------------------|--|-------------------------------|--|--|
| Serena User Story ID # | Theme | Topic | User Role | Action | Business Benefit | Acceptance Criteria | Existing Requirement #s | | |
| | | | | | | apostrophes, hyphens and special foreign characters (such as found in the name Inés). | | | |

| J. Business Rules | | | | | | |
|----------------------|------------------|------------------------------|--|------------------------------|--|--|
| Business Rule ID# | Theme | Topic | Business Rule | Existing Requirement # | | |
| BR -1 | Patient Matching | - | Prerequisite rule for all tests: At least one of the numeric identifiers, Social Security Number (SSN) or Medicare beneficiary's identification number (HICNUM), is an explicit match and all other populated identifiers match. | All | | |
| BR -2 | Patient Matching | - | The CROWNWeb data takes precedence over the submitted batch data. | All | | |
| BR -3 | Patient Matching | Matching Rules | The six matching rules are independent of one another. | All | | |
| BR -4 | Patient Matching | Secondary Merged Patients | Secondary merged patients are to be excluded from the matching algorithm. Submitted patients must have the numeric identifiers matching the primary patient. | All | | |

| K. HCQIS Software Change Form Version Control | | | | | | | |
|---|------------|---------|---|--|--|--|--|
| Version Number: | Date: | Author: | Description of Change: | | | | |
| 0.11 | 3/14/2014 | PMBR | Updated Section A so that ROM is requested in hours instead of "low, medium, high" | | | | |
| 0.12 | 06/09/2014 | PMBR | Added: Requirements Complete Date, Date ROM due to PMBR, Date LOE due to PMBR | | | | |
| 0.13 | 10/17/2014 | PMBR | Updated all sections based on 10/09/2014 ISG Requirements Change Management JAD | | | | |
| 0.14 | 11/04/2014 | PMBR | Updated all sections based on 11/03/2014 review with ISG, PMBR, DECC, and Infrastructure stakeholders | | | | |
| 1.0 | 11/18/2014 | PMBR | Final version | | | | |